

Appendix A

Information Access Survey



1. Which is your base campus? (Please circle) Ambleside Carlisle Lancaster Barrow Kendal Whitehaven Woolwich Tower Hamlets		
2. Which course are you on?	3. Full time Part time	4. Male Female
5. Which year are you in? (Please circle) Foundation 1st 2nd 3rd 4th Diploma PGCE Masters	6. Which age group do you fall into? (Please circle) 18 - 24 25 - 40 over 40	
7. Are you on a designated Distance Learning Course? YES NO		
8. If you live off campus, approximately how far away from your nearest SMC library are you? _____ miles		
9. At the start of your course what type of library induction did you receive? (please tick all relevant)	9b. How would you rate your library induction? (please tick)	
Tour <input type="checkbox"/>	Interesting <input type="checkbox"/>	
Power point presentation <input type="checkbox"/>	Useful <input type="checkbox"/>	
I opted out <input type="checkbox"/>	Okay <input type="checkbox"/>	
None were offered <input type="checkbox"/>	Not very useful <input type="checkbox"/>	
10. How often do you borrow books from the College library? (Please tick)		
Several times a week <input type="checkbox"/> Several times a month <input type="checkbox"/> Rarely/never <input type="checkbox"/>		
11. What information sources have you used to complete your assignments so far? (please tick as many as appropriate)		
The Internet <input type="checkbox"/>	Library books/journals for reference <input type="checkbox"/>	
SMC Electronic Journals <input type="checkbox"/>	Own copies of books <input type="checkbox"/>	
SMC Databases <input type="checkbox"/>	Books lent by friends <input type="checkbox"/>	
E Books <input type="checkbox"/>	Photocopies of chapters/articles <input type="checkbox"/>	
Library books <input type="checkbox"/>	Other (please state) _____	
12. If you have not used the SMC Electronic Journals or SMC Databases, why is this?		

13. If you use the Internet or other electronic resources, where do you access them? (please tick)

- PC in the library PC elsewhere on campus
 PC at home Other (please state) _____

14. Have you used the library for any of the following? (please tick all relevant)

- Photocopying Meeting friends Private study
 Group discussion To ask staff a question Binding
Other _____

15. If you have **not** used a SMC library is it because: (please tick all relevant)

- The opening hours are not convenient for you
You use other university/NHS libraries
You don't have time
You don't get the help that you need
Assignments set have not required use of library resources
The library is uninviting
You buy all your text
It is difficult to find what you want on the shelves s
You don't like libraries
Other _____

16. What are the two most important things that the library could do to improve its services to you?

- i.

ii.

17. How can these be achieved?

- i.

ii.

Please fill in your name and address details (optional)

I would be interested in taking part in a further interview YES/NO

I would like to be considered for the prize draw of £75 food or music vouchers YES/NO

I would like to receive the results of the survey YES/ NO

Thank you for completing this form. Please return it in the reply paid envelope.